



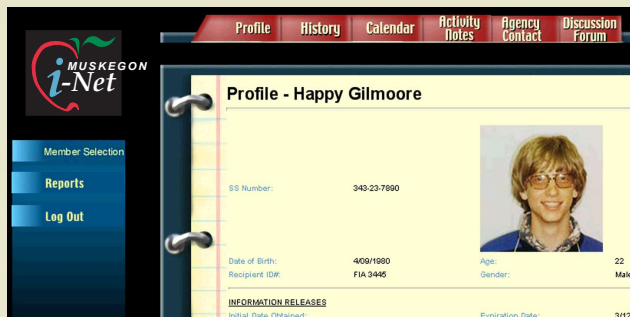
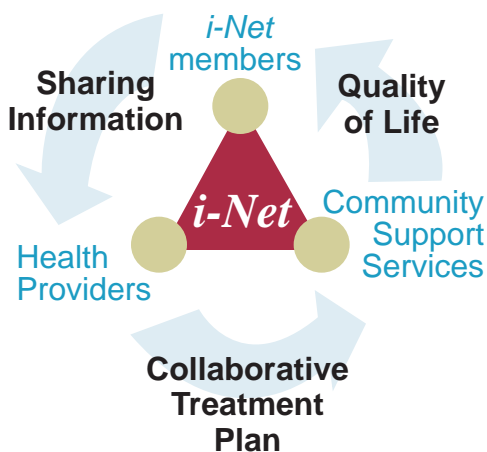
## The i-Net solution

technology bringing down the barriers to communication

*i-Net* ... provides the Internet platform for sharing information among safety net health and human service providers in facilitating the case management of an indigent population across multiple community agencies. Personal and medical data provide the basis for diagnosis, treatment planning, collaborative case management, and the measurement of health outcomes. The integration of claims and medical data provides the ability to monitor costs and evaluate treatment protocols across the community's array of safety net services. Muskegon's *i-Net* greatly enhances the community's ability to wrap its safety net services around an at risk population to improve the health status of indigent patients.

## The i-Net solution

The Internet software linking the community resources and improving the health of an indigent population.



**Shared Information...** Muskegon's virtual safety net connects providers with real time information in a case management framework.

- personal profile information
- primary and secondary diagnosis
- pharmaceutical activity
- medical treatment activity
- behavioral health issues
- compliance issues
- family support structure
- transportation needs
- language barrier issues
- treatment plan and patient goals
- medical case notes



**The Internet safety-net...** *i-Net's* web pages provide case managers with an electronic notebook for collaborative communications.

- Secure access to medical information
- Patient Personal Profile Pages
- Patient Medical Case Notes
- Patient Appointments Calendar
- Case Manager's Discussion Forum
- Agency Personnel Contact Info Links
- Quality of Life Evaluation Page
- Medical Condition and Treatment Pages
- Cost and Medical Report Functions
- Online Patient Release Forms for Information

**The i-Net notebook...** designed to be as familiar to users as the paper world of the past, the *i-Net* notebook provides quick and easy access to the case management information from across the fragmented health system. Emergency Rooms, clinics, dieticians, physical therapists, pain management professionals ... all sharing information in one accessible format.

## The i-Net solution

A Muskegon Community Health Project Partnership



[www.mchp.org](http://www.mchp.org)

